

# Kevin Boers

## Technology Operations, DevOps, And Test Automation

Accomplished Operations Director with 23 years of experience in the DevOps space. Accomplished software architect, including Test Automation platforms. Skilled in the recruiting, training, and development of people. Effective communicator with humans of all stripes. Looking to help overcome complex obstacles.



### Work History

2021-07 -  
2023-01

#### VP, Technology Platform Operations

*Legacy.com, Chicago, IL*

##### Top accomplishments:

- Rebooted Legacy.com's Technology hiring practices by making them more streamlined, documented, and inclusive while also reducing interview bias.
- Developed new onboarding and mentoring programs for engineers joining the organization.
- Organized and ran recurring maintenance days and maintenance weeks for the Technology team to focus on reducing technical debt and innovating within our technology platform.
- Prepared and delivered multiple talks on behalf of the DEI team, including topics such as mental health and inequity in healthcare.
- Worked with support teams to find and eliminate constraints in processes and communications.
- Oversaw and set annual goals for the Test Automation Team
- Advocated for Test Automation Engineers and Associate Software Engineers by aligning goals to role competencies and always looking to move engineers up through the organization.
- Provided technical and cultural leadership across Technology functions.

2019-06 -  
2021-07

#### Director, Test Automation

*Legacy.com, Chicago, IL*



### Contact

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### Skills

Test Automation

DevOps/Infrastructure

Cloud (AWS)  
Infrastructure

Software Architecture

Python, Django, Flask,  
Selenium Webdriver

Documentation/Technical  
Writing

Recruiting and  
reduced-bias hiring

**Top Accomplishments:**

- Created a new team of Test Automation Engineers including both FTEs and contract workers
- Architected a new Test Automation Platform based on CodeceptJS, Docker, Selenium, and Jenkins
- Developed new organizational processes to "shift left" on testing and implement Behavior-Driven Development practices

Training/Onboarding  
Mentorship/Management  
Coaching with  
Compassion  
Diversity & Inclusion

2013-04 -  
2019-06

**Director of Technology Operations**

*Leapfrog Online/iProspect, Chicago, IL*

**Top Accomplishments:**

- Successfully managed multiple large datacenter migrations (Savvis, Rackspace, AWS)
- Managed multiple full Disaster Recovery drills between AWS regions
- Architected and helped build and sell a large-scale, distributed testing platform, securing a major line of business
- Continuously developed a curriculum for junior engineers, resulting in a full-blown onboarding 'bootcamp', which I also administer
- Eliminated our reliance on expensive and time-consuming end-to-end tests by pushing them down to the unit/functional test level

2012-04 -  
2013-04

**Senior Manager, Test Engineering**

*Leapfrog Online, Evanston, IL*

**Top Accomplishments:**

- Architected and built an automated screenshot comparison tool, to check recently-deployed sites against a baseline, to identify unexpected changes
- Organized and administered an all-company Hackathon, leading to a number of new projects which resulted in multiple positive outcomes
- Developed and administered a monthly 'Maintenance Day' for engineers, to encourage bug fixes, work against technical debt, personal

development, and speculative proofs of concept

- Architected and helped build a large-scale automated testing platform using distributed cloud workers to run tests in parallel

2007-08 -  
2012-04

## **Manager, Test Engineering**

*Leapfrog Online , Evanston, IL*

### **Top Accomplishments:**

- Assumed leadership of the Test Engineering team, including hiring, management, and development of Test Engineers
- Organized and exceeded monthly Lightning Talks, growing them from a Technology-only event to the entire company; now in their 11th year
- Built a chatbot to run automated tests and provide visibility into results
- Architected a functional testing platform for mobile device browsers, using the XCode iOS simulator

2006-08 -  
2007-08

## **QA Engineer**

*Encyclopædia Britannica , Chicago, IL*

### **Top Accomplishments:**

- Architected and built a functional testing suite using browser automation to cover Britannica's stable of research-based websites
- Helped build and train a nascent team of QA engineers
- Developed and coordinated manual test plans for Britannica's CD/DVD-based products



## **Community**

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- Speaker at PyCon and PyCon Open Spaces
- Functional Testing tutor at PyCon tutorials
- Volunteer mentor for PyLadies/DjangoGirls
- Small contributions to various open-source projects
- Volunteer Technology Director for the C.G. Jung Center of Evanston